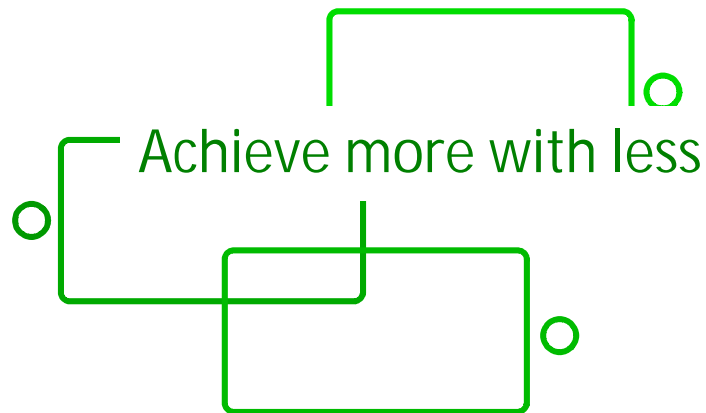


Fax Server Integrations: Exchange 2010 UM

- Benefits and configuration -

Guide



- ✓ Send and Receive Faxes with Outlook
- ✓ Faxing Support
- ✓ Active Directory Synchronization

Creating an Unified Fax and Email Solution with Visendo Fax Server, and Microsoft Exchange Server and Microsoft Exchange Server 2010 UM is a simple process that will bring multiple benefits to your organization: easiness to use, reliability, security and automatic back-up.

Overview

The Visendo Server Connector for Microsoft Exchange is an add-on to Fax Server, acting as a communication link between the Fax Server and the Microsoft Exchange Server.

As a Microsoft Gold Partner, PPEDV AG, the mother company of Visendo Software, fully supports faxing with Exchange Server 2010.

Visendo Fax Server and Active Directory databases can also be synchronized using Visendo Connector for Microsoft Exchange. This ensures that both Active Directory and Fax Server client information is consistently, securely and correctly updated. With Visendo Connector for Microsoft Exchange, fully customizable Fax Server field mappings allow administrators to perform all user maintenance from Windows. Users from Active Directory are automatically updated in the Fax Server application. This not only simplifies user administration, but also ensures accuracy and consistency between servers, saving both time and resources.

Exchange 2010 UM benefits

Here's a list with the main benefits on MS Exchange 2010 over Exchange 2003/2007:

- **Legal Hold Characteristics** – copies of all emails are saved on the server, although these emails are deleted by the users
- **Multi Mailbox and Multiple Keywords Search** - specific users are allowed to search in multiple email inboxes and perform parallel search of different tokens and expressions
- **Database Availability Groups and Database Level Failover** – multiple servers save copies of individual databases. In case of disaster, Exchange 2010 can automatically recover them. Failure of a single database will not affect the other databases on the server.
- **Automatic Voice Email Transcription**
- **Priority rules for call answering** – important calls can be forwarded to cell phones while unimportant calls can go straight to the voice mail
- **Personal Archive and Retention Policies**
- **Role base access/delegation Control** - administrators can perform delegation based on the role that the delegate will be performing.

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Send and Receive Faxes through Outlook with Exchange 2010

Sending Faxes: With Visendo Connector for Microsoft Exchange, users create fax messages directly in Outlook as they would create emails. Faxes can be addressed to one or more destinations automatically importing the Outlook Contacts folder, or addressed manually using a simple dialog box.

When an end user composes a fax message using Exchange, they can attach documents to the message as images or other files, exactly as in the case of emails. The email gateway, part of the Connector for Exchange, passes the message as an Exchange email to the Fax Server. The message and file attachments are converted into a standard fax message and delivered by Visendo Fax Server. Notifications are sent back to the sender or the administrator. Alternatively, as an email gateway, one can use Visendo Mail Checker Server.

Receiving Faxes: Visendo Connector for Microsoft Exchange automatically routes incoming faxes to the Outlook mailbox. Custom icons allow users to easily identify fax messages in their mailboxes. The fax image itself is saved in the user's mail message as a file attachment.

Inbound Faxing, Exchange 2010 UM and Fax@Mail 2008/10

Inbound-only fax to Exchange 2010 UM is supported with Visendo Fax@Mail, without any needs of Visendo Exchange Connector..

Active Directory Synchronization

With Connector for Microsoft Exchange, synchronization between Fax Server and Active Directory links user accounts in Active Directory to corresponding user accounts in Fax Server. Modifications to any Windows user automatically apply to the linked user record in Fax Server. The network administrator can specify which user accounts should be synchronized, which not, interval between synchronization and other conditions and other features.

Benefits

- Create, send, receive and manage faxes directly within Outlook; organize, forward and respond to your faxes exactly the same as email messages
- Enable inbound and outbound fax functionality for Exchange 2010 Unified Messaging systems

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- Generate and send new faxes easily to one or more contact addresses in an Outlook Contacts folder; include both fax recipients and email recipients in the same form
- Administer your Fax Server and Exchange systems from a single source with automatic Microsoft Active Directory database synchronization
- Generate custom, automated notifications of sent and received faxes in Outlook
- Track inbound and outbound faxes with the Exchange Message Tracking Log
- Take advantage of automated redundancy and loadbalancing in multiserver environments
- Use encrypted and certified document delivery from Outlook. (Requires RightFax Enterprise Suite)
- Support multiple Fax Servers on a single Exchange Server

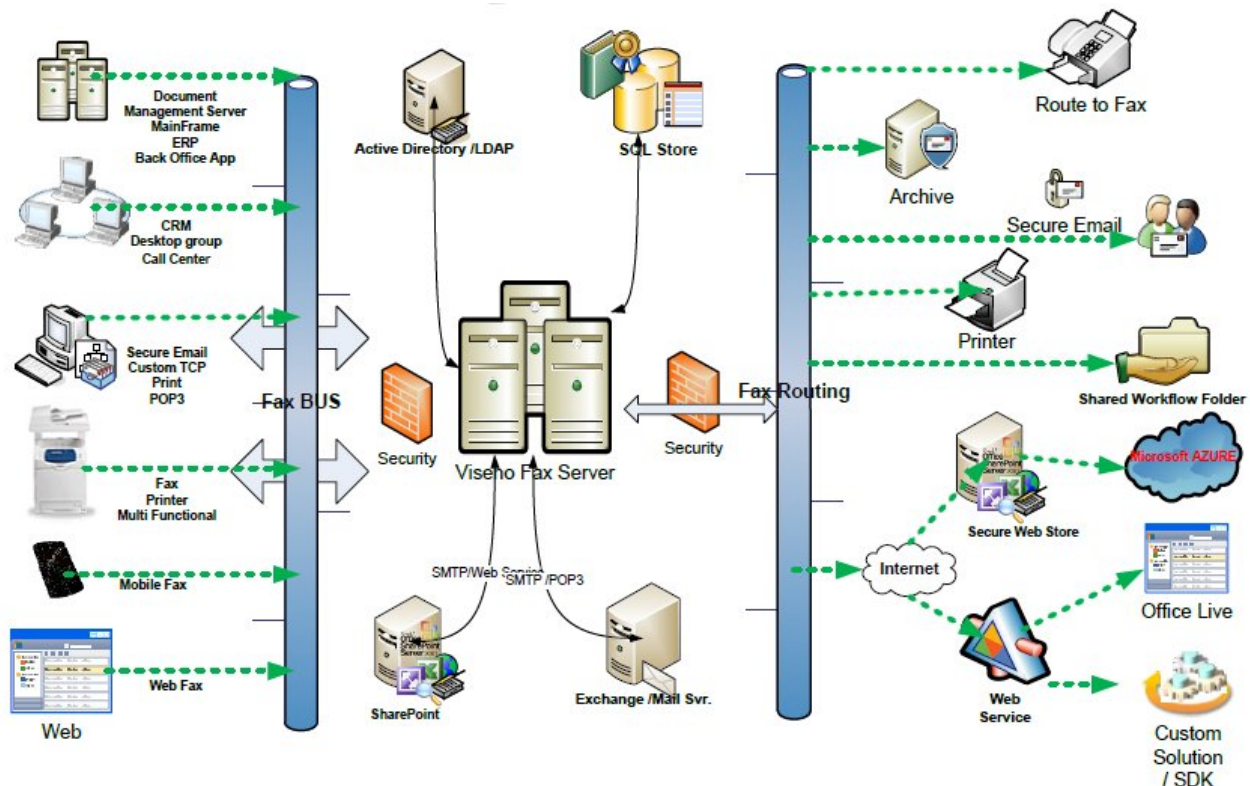
Requirements

- Visendo Fax Server / Visendo Connector for Microsoft Exchange
- Microsoft Exchange Server 2003/2007/2010
- Windows client computers running Outlook 2003 or later
- Encrypted and certified delivery options require Visendo Fax Server

Conclusion

Exchange 2010 UM brings to the market innovative characteristics that companies will benefit of while building a Unified Messaging Platform. While integrating a Fax Server will expand the capabilities of Exchange 2010, it is important to understand what the main benefits of integrating it would be. Visendo Fax Server can be easily and securely integrated with Exchange 2010 UM while bringing to the UM system flexibility, security and future expanding possibilities.

Visendo Fax Solutions Overview



About Visendo

We are an Independent Software Vendor (ISV) specialized in internet systems integration on Microsoft technologies. We have always been one of the top 3 companies on the markets we entered. We were one of the first three Microsoft gold partners in e-commerce on the German market: this is the highest level for a Microsoft partner. Hence, you, as a potential customer, will benefit on our experience and quality of services that guarantees your investment.

For further information, please visit us on website:

<http://www.visendo.com>, [Product downloads](#)

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